Smartlock User Guide

TUYA Graffiti version

Intelligent lock operation

1、Normal description

1) Press “SET” key for 5s：Restore to factory default mode;
2) Administrator information: Administrator fingerprint/password/IC card;
3) Unlock information: include administrator and user information;
4) Touch key “*”: clear the previous input password key;
5) Touch key “*” then “#”: Menu function.

2、Factory default mode

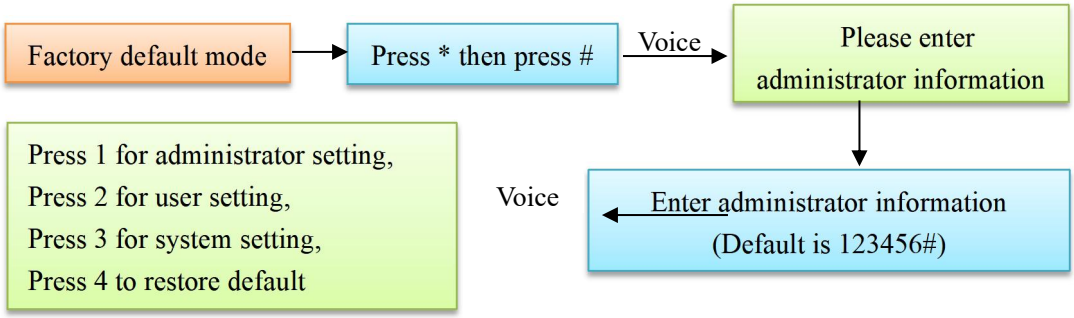
1) The default administrator password is 123456, any fingerprint, password or IC card can open the lock in factory default mode.
2) After inputting the administrator information, any fingerprint, password or IC card which are not registered can’t open the lock.

3、Language setting (In factory default mode)

The lock come with “English” voice as standard, and you can switch to other language by following operations.

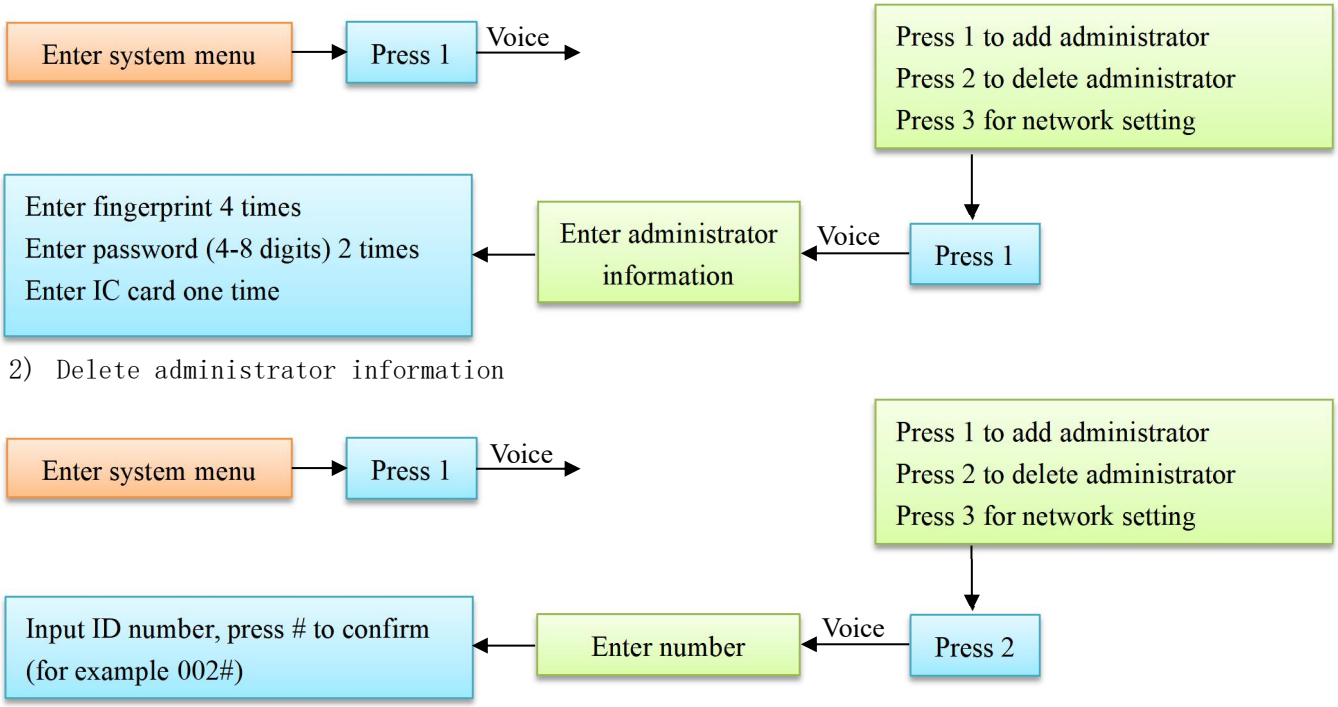
333666990#	Chinese
333666991#	English
333666992#	Arabic
333666993#	Russian
333666994#	Portuguese
333666995#	Thai
333666996#	Spanish
333666997#	Vietnamese
333666998#	Indonesian

4、Enter system menu



5、Administrator setting

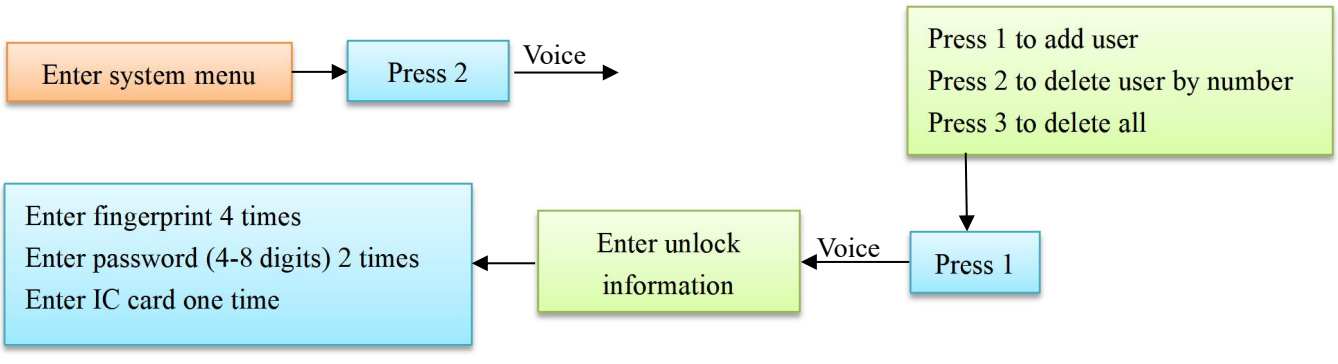
1) Add administrator information



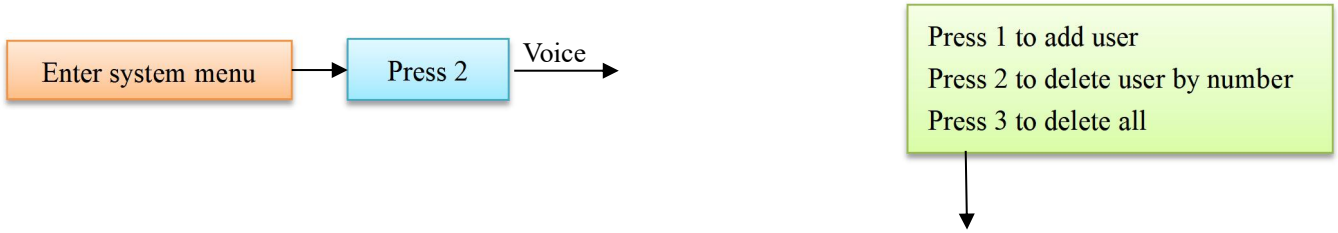
2) Delete administrator information

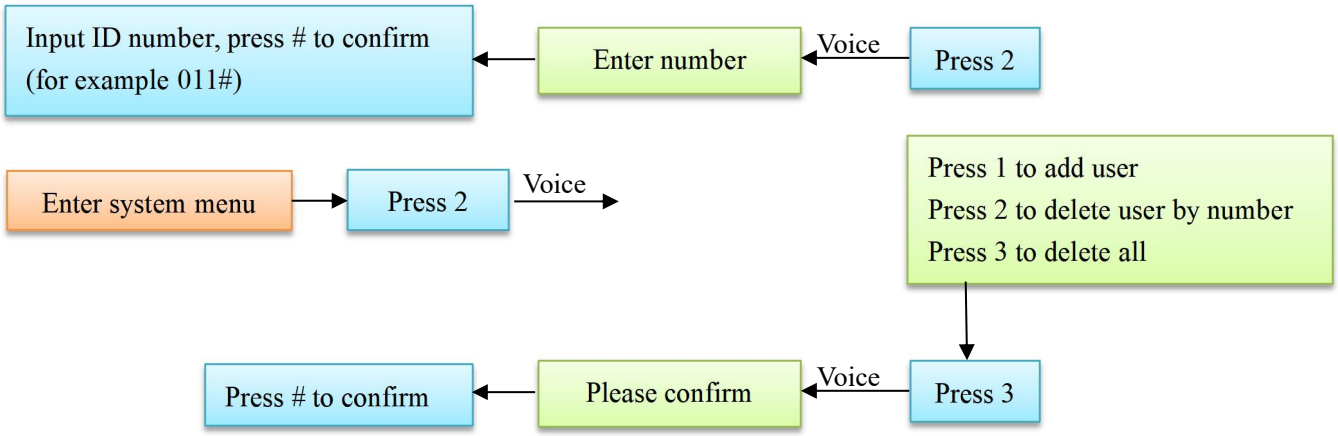
6、User setting

1) Add user information



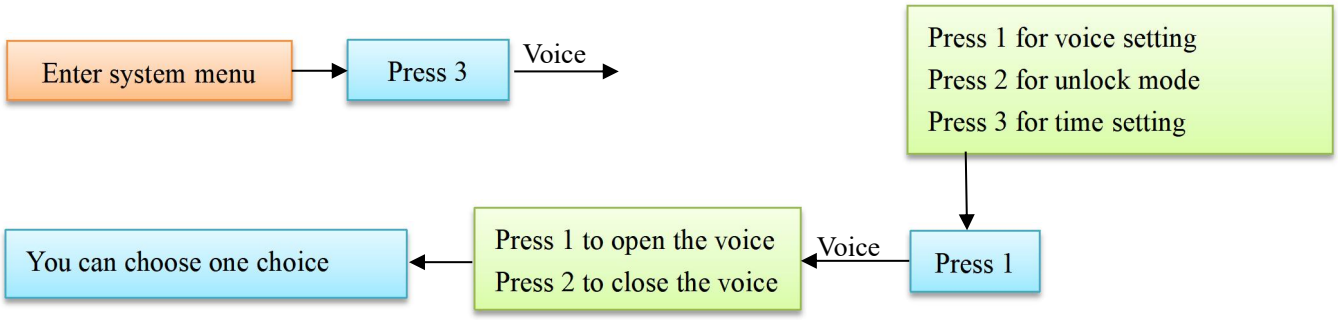
2) Delete user information by number



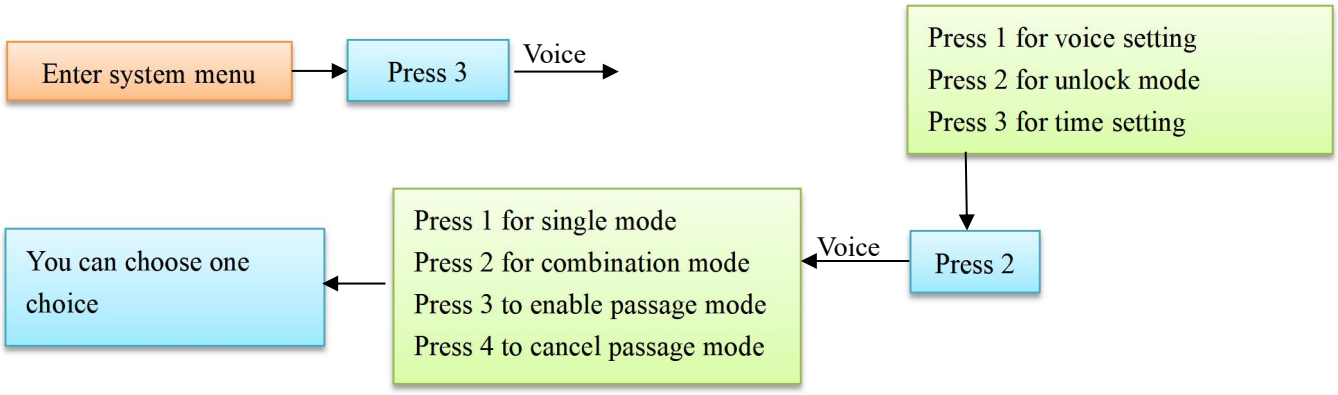


7、System setting

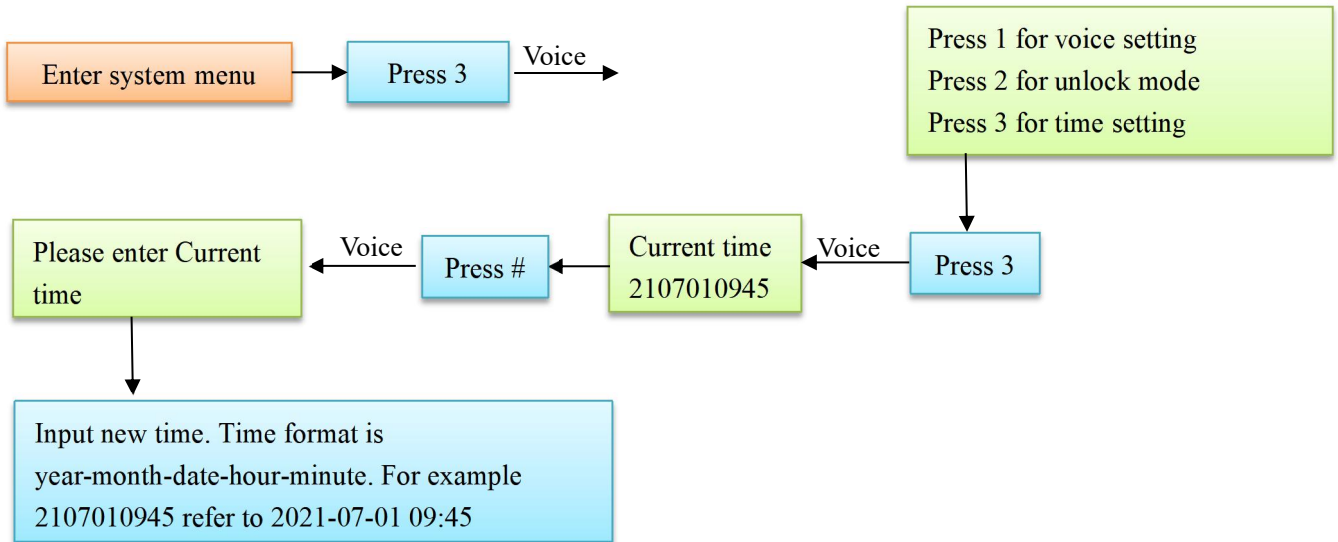
1) Voice setting



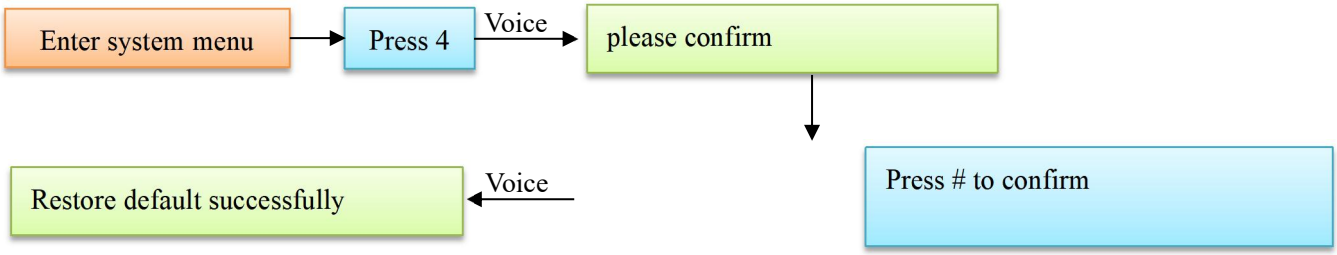
2) Unlock mode setting



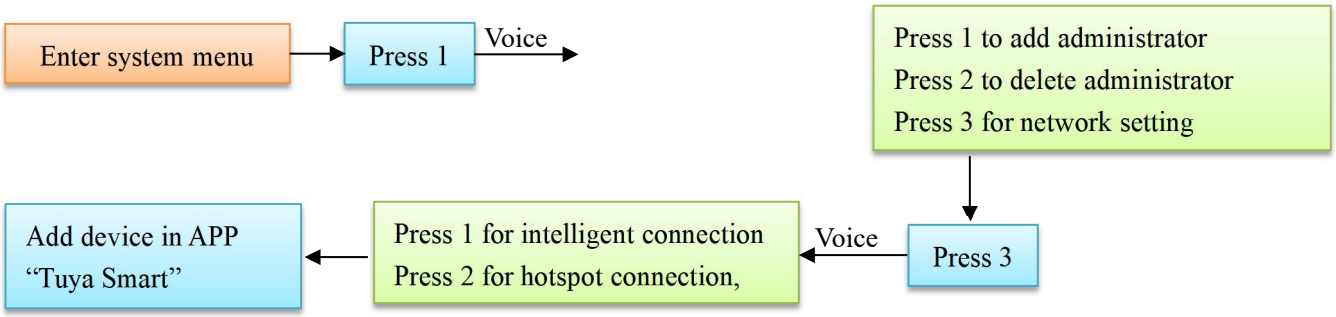
3) Time setting



8、**Restore default**



9、**Network setting**



10、Other notes

1) Input wrong finger or password more than 5 times in a row, the system will be locked for 1 minute.
2) Disguise password function: If you want input password 123456, you can input xxxx**123456**xxxx to avoid password to be cracked.
3) After battery voltage is down to 4.7V, the system will speak "Please replace battery" every time when unlocked. The lock can be unlocked for about 100 times. Please replace the battery as soon as possible.
4) When unlocking, input 5# to enter passage mode. (One time effective)
5) When unlocking, input 1# to broadcast the user ID.
6) When electronic dead lock is enabled, only administrator can open the lock.

11、Download Tuya smart APP

- ✧ Download the Tuya Smart app from the App Store or mobile app stores
- ✧ Scan to download Tuya Smart app



Android App Market



iOS App Store

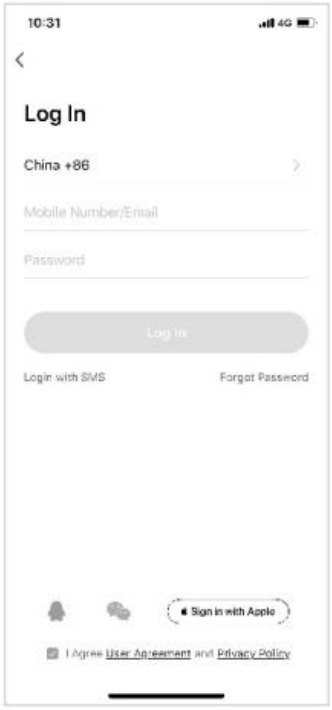
Smart lock manual

Main function modules

1、APP registration and login

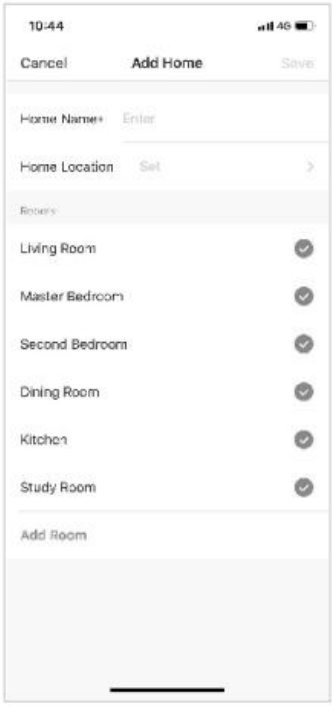
- APP registration: if you do not have an APP account, you can choose to register or log inby SMS verification code.
- Click "create a new account" to enter the account registration page. According to theprompt to obtain SMS verification code, setthe password.
- If you have an existing account, click "login with an existing account" to log in to the APP. Password, verification code, and social account login are supported.





2、 Create Homes

- Create your home after registering and logging in successfully.
- Each account can create and add multiple homes, and devices can be grouped by room in the home.
- Weather and other functions depend on the geographical location of the family, which is recommended to set in advance.



Main function modules

3、Add WiFi lock

- On the Tab of "my home", click "+" in the upper right corner to enter the interface in figure 1, select the WiFi door lock in security sensor part and enter the page in figure 2.
- When the device enters the connected mode, continue to operate according to the instructions and APP tips.



Figure 1



Figure 2

4、Home Page

- Home page includes remote unlock, alarm message, member management, record, temporary password and other functions.
- Remote Unlock: initiate a request from the door lock , and the app can respond to allow / refusal door opening



5、Dynamic password

- Click to get the dynamic password Meanwhile copy the password text for you



Main function modules

6、Message center

- Message center contains alarm information, doorbell call information and hijacking alarm information, which can be inquired.



7、User Management

- User can be added, deleted or changed in member management.
  Only the administrator user of app is allowed to do that.



8、Record Log

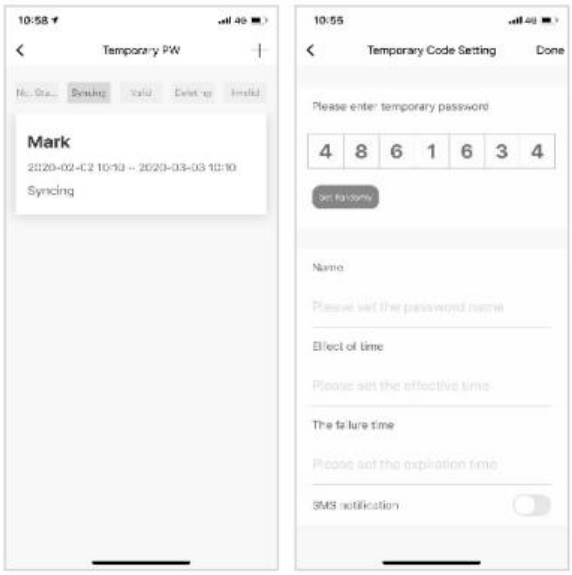
- 24/7 Record Log, arranged in reverse chronological order. The unlocked ID with the associated user name will directly display the user name, while the unlocked ID without the associated name will display the specific unlock ID



Main function modules

9、Temporary password

- Temporary password can be created and deleted through app. After each create or delete is completed on the app, the lock hardware is required to synchronize with the server.
- At the time of creation, you can choose whether to send SMS or not. Worldwide SMS is supported.



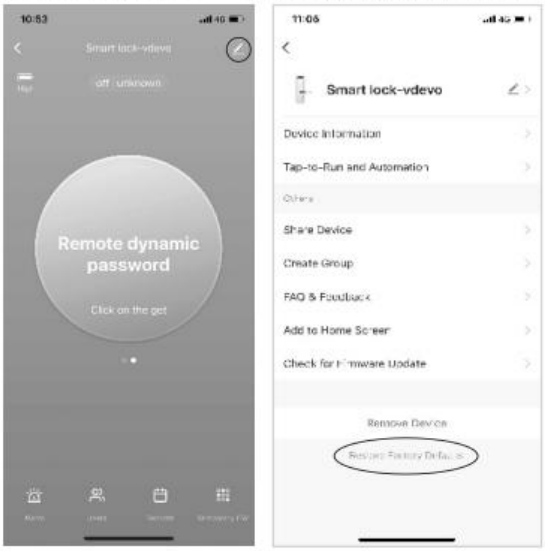
10、Hijacking alarm

- When the anti-hijacking mark in the left picture is opened, if the unlock action of the unlock ID occurs, the record will report and the app will trigger the anti-hijacking alarm



11、Factory Data Reset

- Click the icon in the upper right corner of the main interface. Find the Factory Data Reset and click.
- The Factory Data Reset can also be operated on the lock. Please refer to the instruction manual for details.



12、Remote unlocking operation

Remote unlocking, after waking up the screen, press the # key directly, and the voice plays "Request remote unlock"